

Hidden Valley Water System Improvements Project

Valve Replacements

Charlotte Water and its contractors continue to make progress on water system improvements in the area. As part of this work, crews are replacing water valves – in the streets and intersections – in your neighborhood.

Replacing water valves requires temporary water service interruptions to nearby properties. If your property is impacted, you will be notified several days in advance with the exact day and time of the planned outage, which is expected to last up to four (4) hours. Impacted properties should only experience one outage throughout the duration of the day and will have access to gallon jugs of water.

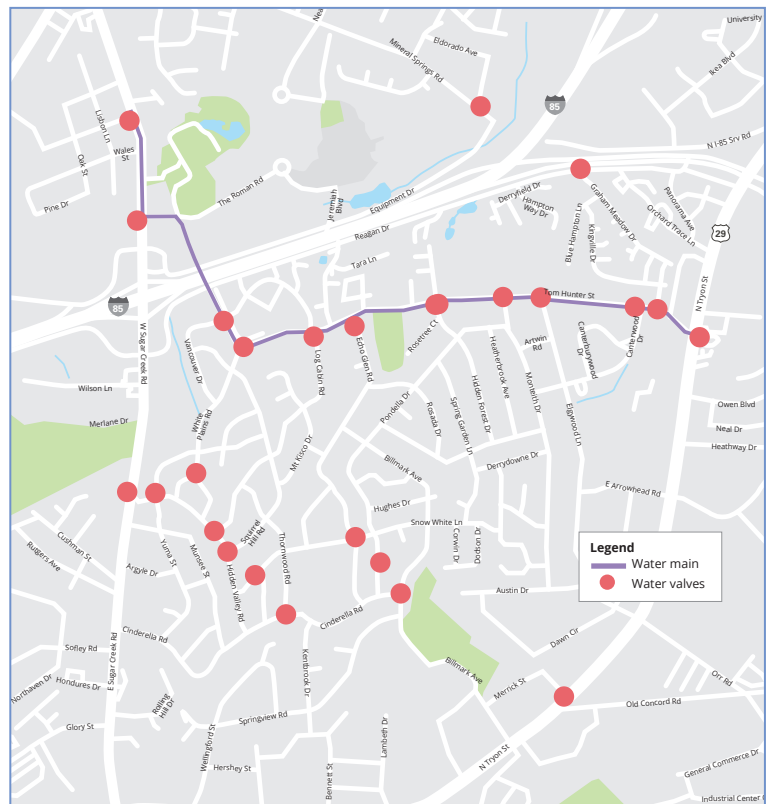
This work is expected to be completed in August. Construction schedules are subject to change due to weather and other conditions.

CLOUDY, DISCOLORED WATER

If you experience cloudy, discolored water after the outage please:

1. Run **cold** water from a bathtub or outside spigot for five minutes.
2. When water runs clear, run cold water through any faucets where discolored water is present.
3. If water isn't clear after 15 minutes, call 311 or the below contacts.

For updates on project progress, please visit the project webpage at bit.ly/HiddenValleyCLT. If you have a question please contact Charlotte Water project manager Amy Vershel, amy.vershel@charlottenc.gov, (704) 962-7685.



*Please note, there are numerous water, wastewater and stormwater improvement projects occurring in the Hidden Valley neighborhood.
For more information visit charlottenc.gov/Growth-and-Development/Projects.*